



GuideSTAR

TECHNOLOGIES
an **Intrado** Strategic Partner



A Veteran-Owned Business | An FBI InfraGard® Company

Vigilance™

*Quick
inexpensive
counter-fraud
enterprise
SOLUTION
for worker's
compensation,
general liability,
and fraud
from the
Covenant-Star
Alliance*



Vigilance provides critical information to those involved in evaluating workers comp and general liability claims as to potential fraud. Screening personnel gain intelligent insight from billions of commercial and public records and thousands of web hits about people, places and properties in an easy-to-read and interactive web-based format complete with threat scores, alerting the user as to the potential of fraudulent claims.

Vigilance is a new offering from the Covenant-Star Alliance and is based on threat-evaluation and risk-assessment technology deployed in the US military and progressive commercial institutions which screen for potential threats such that early mitigation can be achieved.

The fundamental premise of Vigilance is, based on quick and inexpensive screens of all claims, to quickly determine which claims warrant further examination and evaluation by a specialized team of experts (3iOps) who then conduct further examinations of the data. Often data will be uncovered in this deeper dive that then can be used to further mitigate the claim in question.

Benefits of Vigilance™

- Faster and more confident resolution of claim outcome for all parties involved
- Fast access to the most relevant and actionable information on 325 million people and 120 million households
- Easy and convenient access to information from any Internet-enabled device (laptops, iPads, tablets, smart phones)
- Drastic reduction in required resources throughout the claim resolution process resulting in huge savings to the organization

Features of Vigilance™

- Vigilance gives you the ‘risk picture’, complete with threat scores on individuals involved in a particular claim or incident...all within two minutes
- The ability to investigate claims one at a time or if preferred to batch load and run hundreds at a time
- Displays relevant information on a person of interest including vehicle ownership, criminal records, warrants, permits, property records, relatives, associates, prior claims and Internet or social media posts
- Key contact data for involved individuals such as mobile phone numbers
- Cloud-based, software as a service (SaaS) format built with Web 2.0 from the Google® Web Toolkit
- Lucene/SOLR infrastructure for indexing, caching and searching retrieved Web data

Overview of Services

Vigilance is deployed separate to, or integrated with, an organization’s database, providing maximum flexibility in deployment configurations, costs, and timeframes. Vigilance runs as a 3G/4G LTE service, with full archiving and reference made available for incident-follow-up, and handling of any open records requests.

Installation and training is usually completed within days, with no additional hardware or software needed for full-scale implementation.

Vigilance is augmented by Vigilance PLUS for ongoing use throughout the claim process resolution. Vigilance PLUS gives personnel the capability to research

persons, places, and items of interest to the event, and provides a “notes” facility to record observations and extraneous data related to the event.

Solution Overview

The Vigilance solution is easy-to-use cloud-based software for the detection of potential fraud associated with workers comp or general liability claims by finding and linking information such as criminal records, relatives, associates, addresses, phones, vehicles, prior claimant activity and social networking or other web content. Once this information has been retrieved from hundreds of sources the claim is then automatically scored as to the likelihood for potential fraud to exist, all done in a matter of seconds. Valuable time and resources can then be used to further resolve these automatically identified more suspicious results.

The scored results are displayed as GREEN (low), YELLOW (medium) and RED (high) indicating the relative potential for fraud. The claims which score high (YELLOW and RED) are then passed to the 3iOps Team for specialized handling. Typically this will be 10-25% of all claims evaluated in the initial screen.

The 3iOps Team members then apply their special investigatory skills to these claims, using minimal efforts to force the “YELLOW’s” to either GREEN (no further examination required) or to “RED” (where specific risk-mitigation data is isolated and ‘framed’ for use in interviews, legal proceedings, etc.). Usually RED’s are handling in one hour or less (principally for corroboration of facts and identifying data points), and YELLOW’s require two hours or more for fully determining the true risk profile.

The typical overall work-flow:

- The company’s claims are submitted to the Vigilance Screen
- If scored GREEN, then no further action is required on the claim
- If scored YELLOW or RED, then the claim is processed through 3iOps for conclusive determination of potential fraud
- All claims are then determined to be GREEN or RED, where RED claims (their investigatory data) are prepared for use in interviews and potential legal proceedings.

Vigilance SM Powered by the SkyLync™ Platform * CovenantSTAR

Welcome to Vigilance

Email Address

Password

[Forgot your password?](#)

Vigilance SM Powered by the SkyLync™ Platform * CovenantSTAR

Vigilance Searches to be Executed

- DEL TACO, 123112211, RON FOURNET, 10/28/1951, 1217
- DEL TACO, 121199911, JOHNNY Q PUBLIC, 01/02/1973, 435220112
- CAPTAIN D'S, 9777119900, ELLIE BROWN, UNKNOWN, 7721 W 71ST STREET, ORLANDO, FL

You must provide Claim Number, First Name, Last Name and at least one of the following:

- SSN or Last 4 Digits of SSN
- Date of Birth
- Street Address, City and State

Client Name:

Claim Number:

First Name:

Middle Initial:

Last Name:

Date Of Birth:

SSN:

Street Address:

City:

State:

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VIGILANCE BATCH CLAIMS LOADER

You must provide Claim at least one of the following:

- SSN or Last 4 Digits of SSN
- Date of Birth
- Street Address

Example: CLIENT NAME, CLAIM NUMBER, FIRST NAME, MI, LAST NAME, DOB, SSN, STREET ADDRESS, CITY, STATE

Client Name:

Claim Number:

First Name:

Middle Initial:

Last Name:

Date Of Birth:

SSN:

Street Address:

City:

State:

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Brenda Horne
 2738 STARDUST CT #15, JACKSONVILLE, FL

ACTUAL PERSON FOUND IS SHOWN BELOW BASED ON INPUT DATA SHOWN ABOVE

V*Score: 45
 Brenda Horne, 435332691, 02/04/1969
 (904) 434-3219 (Home)
 WHITE FEMALE
 [05/16/2013] 6261 GLOUCESTER RD JACKSONVILLE FL 32216

Base Identity Factor V*Points = 0
 Criminal Records Factor V*Points = 0
 2006 A. TRAFFIC INFRACTIONS
 Movement Factor V*Points = 19.50
 [05/16/2013] - 6261 GLOUCESTER RD JACKSONVILLE FL 32216
 [10/07/2011] - 6800 BRYNMAWR BLVD #410 JACKSONVILLE FL 32216
 [06/22/2008] - 2935 VALDEZ DR JACKSONVILLE FL 32216
 [02/04/2008] - 4127 COMBARDIA DR JACKSONVILLE FL 32216
 [01/12/2007] - 8271 UNIVERSITY BLVD #110 JACKSONVILLE FL 32217

Associates & Relatives Factor V*Points = 2
 CAROLINE HILL SCOTT, 11/12/1970, 1315 CUMBERLAND GAP PARK PL 29450 (2008)
 DONNA C PERKINS, 07/06/1962, 2404 DUBLIN ORANGE PARK PL 32065 (2009)
 ANDREA M HILL, 07/20/1970, 1892 HALLA ORANGE PARK PL 32073 (2001)
 TERRY W JONES, 03/08/1966, 8933 SUMNER JACKSONVILLE FL 32212 (2009)
 JACQUEE M LEE, 04/01/1960, 12701/1280, 6034 PINEVIEW JACKSONVILLE FL 32244 (2003)
 MICHAEL R HILL, 10/21/1949, 883 HALLA ORANGE PARK PL 20919 (2008)
 MICHAEL B JONES, 10/07/1968, 1809 OGDENWAY ORANGE PARK PL 32078 (2001)
 WILLIE B JONES, 10/22/1960, 1809 OGDENWAY ORANGE PARK PL 32078 (2001)
 LORNETTE G BRYAN-JONES, 02/24/1951, 1835 ORANGE BLVD JACKSONVILLE FL 32244 (2009)
 BETTY ANN BRYAN-JONES, 02/23/1958, 1908 ORANGE BLVD JACKSONVILLE FL 32244 (2009)

Vehicle Ownership Factor V*Points = 0
 6034 PINEVIEW BLVD, BREV. LINDSEY PLAZA 32078, FLORIDA

Aliases Factor V*Points = 22.50
 BRENDA CHARLEY, BRENDA HARVEY, BRENDA HORNE, BRENDA HILL, BRENDA JONES, BRENDA MIDDLE, BRENDA PERKINS, BRENDA SCOTT

My History Organization History Search Errors

Display Filter:

V*Score	Client Name	Claim Number	Vigilance Search	Timestamp
48	Del Taco	123112211	RON FOURNET, 19511028, 1217	05/13/2013 16:00:15
48	Del Taco	121212345	RON FOURNET, 19511028, 1217	05/13/2013 15:46:49
4	Captain D's	23499	BRENDA, HORNE	05/13/2013 07:30:21
45	Captain D's	23499	BRENDA, HORNE	05/13/2013 07:24:18
4	Captain D's	23499	BRENDA, HORNE	05/13/2013 06:59:24
4	Captain D's	10-23499	BRENDA, HORNE, 19651008, 0397	05/13/2013 06:59:49
4	Captain D's	10-23499	BRENDA, HORNE, 19651008, 0397	05/13/2013 06:58:44
3	Del Taco	1111	LORENA, GARCIA, 19780808	04/26/2013 10:32:30
7	Del Taco	EEOC	MAAC, WILLIAMS, 19780206	04/23/2013 11:32:54
7	Del Taco	EEOC	MAAC, WILLIAMS, 19780206	04/23/2013 11:31:49

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Vigilance Detail

Brenda Horne
 2738 stardust ct #15, jacksonville, FL

ACTUAL PERSON FOUND IS SHOWN BELOW BASED ON INPUT DATA SHOWN ABOVE

V*Score: 45
 Brenda Horne, 435332691, 02/04/1969
 (904) 434-3219 (Home)
 WHITE FEMALE
 [05/16/2013] 6261 GLOUCESTER RD JACKSONVILLE FL 32216

National Criminal Records Data

Criminal Records Contributing to V*Score

2006 A. TRAFFIC INFRACTIONS.

CRIMINAL RECORD DATA, BRENDA L HARVEY, DOB: 1969/02/04

First Name: BRENDA
 Last Name: HARVEY
 Middle Name: L
 Full Name: HARVEY, BRENDA L
 DOB: 19690204
 Race: WHITE
 SEX: FEMALE
 Address: 8127 CUMBERLAND GAP TRAIL
 JACKSONVILLE FL 32244
 City, State, Zip:
 Source ID: FL LEON COURTS TRAFFIC (PHASE 2 NEW LAYOUT)
 DC Number: 372006TR025806A00100
 Criminal Offenses Reported: 1

CRIMINAL OFFENSE DETAIL:

Arrest Date: 20060504
 Case Number: 372006TR025806A00100
 State: FL
 Source: FL LEON COURTS TRAFFIC (PHASE 2 NEW LAYOUT)

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Vigilance PLUS SM Powered by the SkyLync™ Platform * CovenantSTAR

Person of Interest Vigilance Plus Workup

Person of Interest: MICHAEL D SCOTT
 SSN: XXX-XX-5045
 DOB: 10/01/1976

Phone Information
 8436096574
 8437478584
 ##97562541
 ##87447100
 8437447100
 ##3862848

Criminal Records Data
 SCOTT, MICHAEL J
 SCOTT, MICHAEL J

Associate Information
 DEBRA J SCOTT
 HAROLD L SCOTT
 SCOTT, MICHAEL J
 AMANDA J SCOTT

Address Information
 [01/17/2013] - 5 ALDENE AVE GOOSE CREEK SC 29445
 [01/17/2013] - 363 PETERS CREEK DR SUMMERVILLE SC 29483
 [07/04/2008] - 1013 GALAXIE DR CHARLESTON SC 29408
 [07/03/2008] - 1013 GALAXIE DR HANAHAN SC 29410
 [06/27/2004] - GENERAL DELIVERY CHARLESTON SC 29402
 [11/29/2002] - PO BOX 904 JOHNSONVILLE SC 29565
 [11/29/2001] - 3530 FOLLY GROVE RD HEMINGWAY SC 29554
 [05/30/1999] - 8220 MURRAY DR HANAHAN SC 29410
 [11/29/1997] - 2 MABLENE RD HANAHAN SC 29410
 [05/30/1997] - 1318 USCGC BARANOF WPB MIAMI BEACH FL 33139
 [11/27/92] - 6320 MURRAY DR HANAHAN SC 29410

National Warrant Records
 NO RECORDS FOUND

Arrest Records
 NO RECORDS FOUND

For pricing information call 720.519.3847
 www.CovenantRisk.com
 vigilance@covenantintel.com